

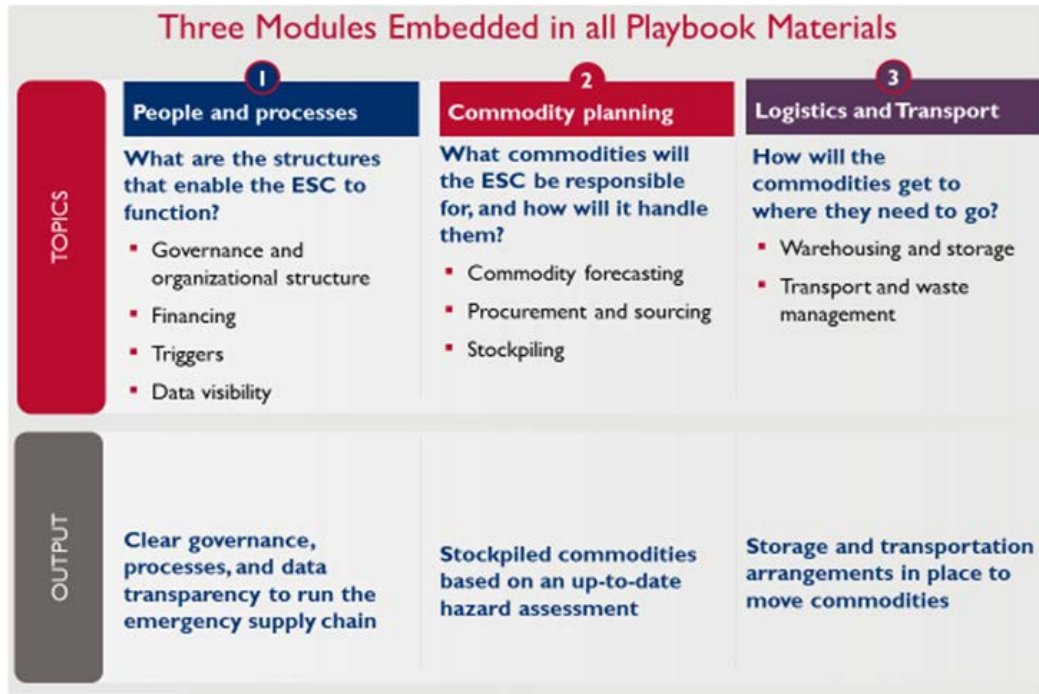


Participant Workbook

Emergency Simulation
Training



Introduction to ESC Management



Notes:

Introduction to ESC Management (continued...)

Protocols for outbreak response

Essential ESC Protocols

IMMEDIATELY	
<input type="checkbox"/>	 Activate emergency supply chain organizations. Contact all people identified on emergency supply chain organization chart
<input type="checkbox"/>	 Arrange a meeting with all stakeholders. Make contact with emergency supply chain partners and regional counterparts
<input type="checkbox"/>	 Hold initial meeting with EOC logistics function to make sure the emergency supply chain lead and the EOC logistics function coordinate
<input type="checkbox"/>	 Plan emergency supply chain response. Technical leads for procurement, transport, and storage should make detailed plan for their areas and coordinate with relevant partners
<input type="checkbox"/>	 Activate transport. Contact emergency transporters to activate agreements in place on emergency supply chain transport
<input type="checkbox"/>	 Eliminate customs bottlenecks Contact customs to activate emergency customs procedures expediting emergency supplies
<input type="checkbox"/>	 Use stockpiles. Release stockpiled commodities to affected areas
<input type="checkbox"/>	 Contact suppliers and resupply. Contact suppliers to activate agreements in place and immediately begin replenishing stocks
ONGOING	
<input type="checkbox"/>	 Prioritize emergency over routine supply chain. Follow protocol that emergency supply chain takes precedence over routine
<input type="checkbox"/>	 Liaise with leadership and partners to secure funding. Secure funding for emergency supply chain from response reserve fund
<input type="checkbox"/>	 Ensure ESC safety. Follow security and safety protocol for all supply chain operators
<input type="checkbox"/>	 Dispose carefully. Follow waste management protocol
<input type="checkbox"/>	 Resupply stocks. Contact suppliers to replenish stocks
<input type="checkbox"/>	 Update plans for emergency supply chain response. Technical leads for procurement, transport, and storage should continually update plans with new information

Notes:

Introduction to ESC Management (continued...)

Emergency Supply Chain Management Stakeholders

Main ESC sponsor					
Name: _____ Contact: _____					
National ESC leadership					
ESC Lead Name: _____ Contact: _____					
Commodity planning lead Name: _____ Contact: _____	Procurement lead Name: _____ Contact: _____	Logistics lead Name: _____ Contact: _____	Medical lead Name: _____ Contact: _____	Transport lead Name: _____ Contact: _____	Warehousing and storage lead Name: _____ Contact: _____
Regional ESC point people					
Name: _____ Contact: _____	Name: _____ Contact: _____	Name: _____ Contact: _____	Name: _____ Contact: _____	Name: _____ Contact: _____	Name: _____ Contact: _____
International partners					
Name: _____ Contact: _____	Name: _____ Contact: _____	Name: _____ Contact: _____	Name: _____ Contact: _____	Name: _____ Contact: _____	Name: _____ Contact: _____

SHOULD BE FILLED OUT BEFOREHAND FOR EACH COUNTRY

Notes:

Introduction to ESC Management (continued...)

Learning objectives: Best practices in communication and coordination to be reinforced through this exercise

Pre-emergency preparedness

- Map all stakeholders and define roles
- Collect and distribute contact information of all ESC managers and international partners
- Hold monthly coordination meetings with country government ESC managers and international partners
- Set up email and/or SMS-based listserv for broader stakeholder group
- Coordinate to manage stockpiles

Coordinating during an emergency

- Immediately contact all people on ESC stakeholder list
- Hold daily meetings of ESC managers and international partners
- Co-locate key stakeholders at the EOC (Emergency Operations Center)
- Communicate clearly and often under uncertainty
- Effectively manage asymmetric information by actively sharing with all partners
- Respond collectively under pressure from political leaders and the media

Notes:

Introduction to ESC Management (continued...)

Types of outbreaks and potential implications for country-level emergency supply chain managers

	Description	Implications for country-level ESC managers
Localized outbreak	<ul style="list-style-type: none">Outbreak starts and is contained within national borders	<ul style="list-style-type: none">Coordinate with international partners early and get their expert advice, particularly on quantity forecastingMake use of regional stockpiles of commodities
Regional outbreak	<ul style="list-style-type: none">Outbreak starts in a neighboring country	<ul style="list-style-type: none">Monitor progression of disease and prepare emergency supply chains even if disease has not hit your border yetCoordinate with neighboring governments and international organizations
Widespread pandemic	<ul style="list-style-type: none">Widespread pandemic affecting multiple regions of the world	<ul style="list-style-type: none">Global organizations will likely be stretched thin, potentially with limited ability to support your countrySuppliers of key commodities will likely be out of stock; you should coordinate with suppliers directly to obtain what commodities you can

Notes:
